

The Crick Coffee and Farm Store

3113 Johnson Street, Summerland BC

Job Title: Barista

We are hiring! As we head into 'fall' at The Crick we are looking to add one more part-time/full-time employee to our small team.

Job Description: As a Barista at Crick Coffee and Farm Store, you will play a key role in creating a memorable customer experience. You will be responsible for preparing and serving a variety of coffee-based beverages and in-house baked goods while providing exceptional customer service. You should be passionate about coffee, possess excellent communication skills, thrive in a fast-paced environment, and enjoy baking!

Compensation: \$18 an hour starting wage

To apply please send your CV to hello@thecrick.ca . Successful candidates will be contacted for an interview.

Roles and Responsibilities:

1. Prepare and serve a wide range of coffee-based espresso drinks and specialty beverages, ensuring consistency in taste and presentation.
2. Take customer orders, provide recommendations, and answer any inquiries regarding our menu and farm store offerings.
3. Operate coffee-making equipment, such as espresso machines, grinders, dishwashers, and blenders, ensuring proper setup, maintenance, and cleanliness.
4. Uphold high standards of customer service, greeting customers warmly, taking orders efficiently, and providing a friendly and welcoming atmosphere.
5. Maintain cleanliness and organization of the coffee bar, including workstations, equipment, and utensils, following established health and safety regulations.
6. Handle cash and process customer payments accurately, maintaining a balanced cash register and following cash handling procedures.
7. Prepare and serve a selection of pastries, breakfast items, and snacks, ensuring freshness and quality.
8. Assist in inventory management, including monitoring stock levels of coffee beans, milk, syrups, and other supplies, and notifying the supervisor when items need to be replenished.

9. Collaborate with team members to ensure smooth operation during peak hours, helping with tasks such as cleaning, restocking, and providing support where needed.
10. Stay up to date with coffee industry trends, new coffee blends, brewing techniques, and other relevant information to provide customers with the best possible experience.
11. Demonstrate a positive and professional attitude, maintaining a neat and clean appearance, and adhering to company policies and guidelines.

Qualifications:

- Previous experience as a Barista or in a similar customer service role is preferred but not required.
- Excellent communication and interpersonal skills to engage with customers and work effectively within a team.
- Ability to multitask and work efficiently in a fast-paced environment.
- Strong attention to detail and the ability to maintain consistency in beverage and food preparation.
- Flexibility to work various shifts, including early mornings, evenings, weekends, and holidays. Open to discussion on scheduling and hours :)
- Knowledge of health and safety regulations related to food handling and preparation.
- Current Serving It Right and Food Safe Certification - will supply training for the right candidate
- Strong problem solving skills and ability to work independently.